

CONTEMPORARY

FITTED FURNITURE -

The 2019 Collection

WELCOME TO THE HOME OF BATHROOM PERFECTION





Planning your dream bathroom might seem daunting but here at Utopia, it's our speciality.

We understand you want to create a perfect bathing retreat and we're here to help you find just what you're looking for.

Our brochure is full of uniquely designed collections that are sure to inspire.







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CONTEMPORARY

— FITTED FURNITURE —

As our 30th anniversary approaches, we are strengthening our role as leader of the fitted bathroom furniture market with the launch of Contemporary Fitted, a fabulous new range that takes fitted furniture to the next level.



Contrasting colours and textures are key to the new collection which has four carefully selected door finishes. Alongside Flat White and Flat Grey, which have beautiful matt finishes, Sandwashed White and Washed Oak have been developed using the latest technology to reproduce natural colour and deep wood grain perfectly.

Top and bottom unit fascia colours can be mixed and matched while a sensational finishing touch is added with a beautiful metallic trim available in either Chrome, Copper or Matt Black. From this palette of four colours and three trims, it is possible to create an amazing number of combinations.

RANGE FEATURES

Softly does it

Soft close hinges on all doors and drawers as standard

Exclusive basins

Choose from a contemporary undermounted basin, semi-recessed or all in one Coralux solid surface integrated basin

Make it your own

Mix and match top and bottom fascias to create your own unique style

Contrasting internals

All internals are Powder Grey

Light the way

Optional integrated LED lighting beneath all base units, and above and below mirror units



Full height mirrors

Stunning tall mirror cabinets and sit-on mirror units that will flood any room with light

Sleek new 12mm laminate worktops

Compact laminate worktops available in four new finishes

Motion sensor flush

Provides a hygienic water saving dual flush when a hand is held or waved in front of the sensor

Metallic handle trim

Available in three stunning metallic finishes, the full width handle trim will add a striking feature to your furniture run

UNIT OVERVIEW

In a range of sizes from 200 to 700mm, the base units all feature a setback low level plinth, a clever stylistic touch that gives the furniture perfect proportions and creates a floating effect when illuminated. A comprehensive range of wall and mirror units in the same widths as the base furniture but with extended height, allows a floor to ceiling fit offering exceptional storage capacity.



CONTEMPORARY FITTED FINISHES

Mix and match top and bottom fascia finishes for a distinctive look that's unique to you.



METALLIC HANDLE TRIM

Choose a contrasting metallic handle trim in one of these stunning finishes.



WORKTOP FINISHES

22MM CORALUX SOLID SURFACE WORKTOP FINISHES



12MM COMPACT LAMINATE WORKTOPS



22MM LAMINATE WORKTOP FINISHES











Graphite Slate





Black Shimmer Black Linear

COLOUR COMBINATIONS

Top and bottom fascias can mix or match with three choices of handle trim. Shown below are some examples of combinations that can be achieved, but feel free to experiment with your own combinations.



Flat Grey and Washed Oak with a Matt Black handle trim



Flat White and Flat Grey with a Copper effect handle trim



Flat White and Sandwashed White with a Chrome effect handle trim



Washed Oak and Flat White with a Matt Black handle trim



Flat White and Washed Oak with a Chrome effect handle trim



Flat Grey and Sandwashed White with a Chrome effect handle trim



Flat Grey and Flat White with a Chrome effect handle trim



Flat White with Flat White with a Copper effect handle trim



Flat Grey with Flat Grey with a Matt Black handle trim



Sandwashed White and Flat Grey with a Copper effect handle trim



Sandwashed White with Sandwashed White with a Chrome effect handle trim



Washed Oak with Washed Oak with a Chrome effect handle trim







Above: The sleek compact laminate worktop comes in a range of four finishes. Shown here with the undermounted basin for a modern look. **Left:** Offset basin taps add a stunning focal point with twin basins.



FLAT GREY AND FLAT GREY WITH A COPPER EFFECT HANDLE TRIM



The striking copper metallic handle trim teamed with Flat Grey fascias adds style along with practicality. Adding wall mounted mirror cabinets give the illusion of space and lightens the room.

How we created this look...

Top and bottom fascia: Flat Grey Metallic handle trim: Copper effect Worktop: White Slate compact laminate Sanitaryware: Rodin Brassware: Salino Floor tiles: Frosted Elm Furniture: Toilet roll unit, toilet unit with electronic flush, two drawer base units, washbasin drawer units, sit-on mirror units and mirror units





Above: The two drawer towel unit is the perfect storage solution for larger items. **Left:** The smart compact toilet roll unit conceals your toilet rolls out of sight.



SANDWASHED WHITE AND SANDWASHED WHITE WITH A CHROME EFFECT HANDLE TRIM



Choosing wall mounted Contemporary Fitted furniture for a luxury en-suite gives a more spacious feel. Opting for lighter shades such as Sandwashed White with a large mirror and marble effect tiles completes the look.

How we created this look...

Top and bottom fascia: Sandwashed White Metallic handle trim: Chrome effect
Worktop: Grey Concrete compact laminate Sanitaryware: Quantum Square Brassware: Salino
Wall and floor tiles: Venetian Marble Furniture: Wall mounted two drawer units,
wall mounted washbasin unit and deluxe modular mirror



WASHED OAK AND FLAT WHITE WITH A CHROME EFFECT HANDLE TRIM



Mix and match Contemporary Fitted fascia finishes to create a unique combination with a touch of wall mounted style. The mix of beautifully textured Washed Oak and the satin sheen of Flat White is heightened by the luxurious Chrome trim and the stunning Graphite Slate worktop.

How we created this look...

Top fascia: Washed Oak Bottom fascia: Flat White Metallic handle trim: Chrome effect Worktop and splashback: Graphite Slate compact laminate Sanitaryware: Rodin Brassware: Paleto Floor tiles: Venetian Marble Furniture: Two drawer unit, toilet unit with electronic flush, wall mounted washbasin unit, wall mounted drawer unit, sit-on mirror units and mirror units



SANDWASHED WHITE AND SANDWASHED WHITE WITH A CHROME EFFECT HANDLE TRIM



Contemporary fitted is designed to suit the space you've got with a wide range of unit and sizes. The wall cabinets are available in co-ordinating finishes and our mirror cabinets have framed double sided mirror doors both include two fixed glass shelves positioned to accommodate taller items with optional internal sensor lighting.

How we created this look...

Top fascia and bottom fascia: Sandwashed White Metallic handle trim: Chrome effect
Worktop: Fennel Seed Coralux solid surface Sanitaryware: Quantum Round
Brassware: Paleto Wall tiles: Rustic White Brick Floor tiles: Warehouse White
Furniture: Dualelle bath with side end and side panel, washbasin unit, toilet unit
with electronic flush, double mirror unit and double wall unit



WASHED OAK AND WASHED OAK WITH A MATT BLACK HANDLE TRIM



Contemporary Fitted is all about fitting the space you have to perfection. This wall to wall ar floor to ceiling solution is softened by the set back plinth and clever lighting options. Notice too, the elegant fluid lines of the all in one Coralux basin and worktop.

How we created this look...

Top and bottom fascia: **Washed Oak** Metallic handle trim: **Matt Black**Worktop: **Coralux solid surface basin and worktop** Sanitaryware: **Quantum Round**Brassware: **Divine** Wall tiles: **Conqueror Gloss** Floor tiles: **Birch Plank**Furniture: **Washbasin unit, toilet roll unit, toilet unit, mirror unit and wall units**





Above and left: Totally different looks can be achieved whether you use a ceramic semi-recessed basin with 22mm laminate worktop or all in one Coralux solid surface integrated basin and worktop with the washbasin unit.



FLAT WHITE AND FLAT WHITE WITH A MATT BLACK HANDLE TRIM



A classic black and white theme with a sophisticated Metropolitan twist, this compact bathroom teams smart cabinets in Flat White with a stylish thin worktop in Graphite Slate and a decorative black trim – very simple but so effective.

How we created this look...

Top and bottom fascia: **Flat White** Metallic handle trim: **Matt Black** Worktop: **Graphite Slate compact laminate**Sanitaryware: **Quantum Round** Brassware: **Razo** Wall tiles: **Venetian Marble** Floor tiles: **Warehouse White**Furniture: **Wall mounted washbasin unit, toilet roll unit, toilet unit and deluxe mirror unit**





Above: The sleek Graphite Slate worktop creates a stunning complement to the Matt Black handle trim. **Left:** Using cladding panels as filler panels lets you neatly fit the furniture into a recess.

WASHED OAK AND FLAT GREY WITH A COPPER EFFECT HANDLE TRIM A spacious luxury bathroom fitted to perfection in Washed Oak with a bank of mirrored cabinets above. Designed to fit neatly into the alcove, the furniture is finished with a beautiful Copper trim and a luxurious Cararra Marble worktop. How we created this look... Top fascia: Washed Oak and Flat Grey Bottom fascia: Flat Grey Metallic handle trim: Copper effect Worktop: Cararra Marble compact laminate Sanitaryware: Rodin Brassware: Divine Wall tiles: Venetian Marble Floor tiles: Silver Cloud Furniture: Washbasin unit, single drawer line unit, toilet unit with electronic flush, mirror units, sit-on mirror units and Sensuelle freestanding bath with Cotton White painted skirt





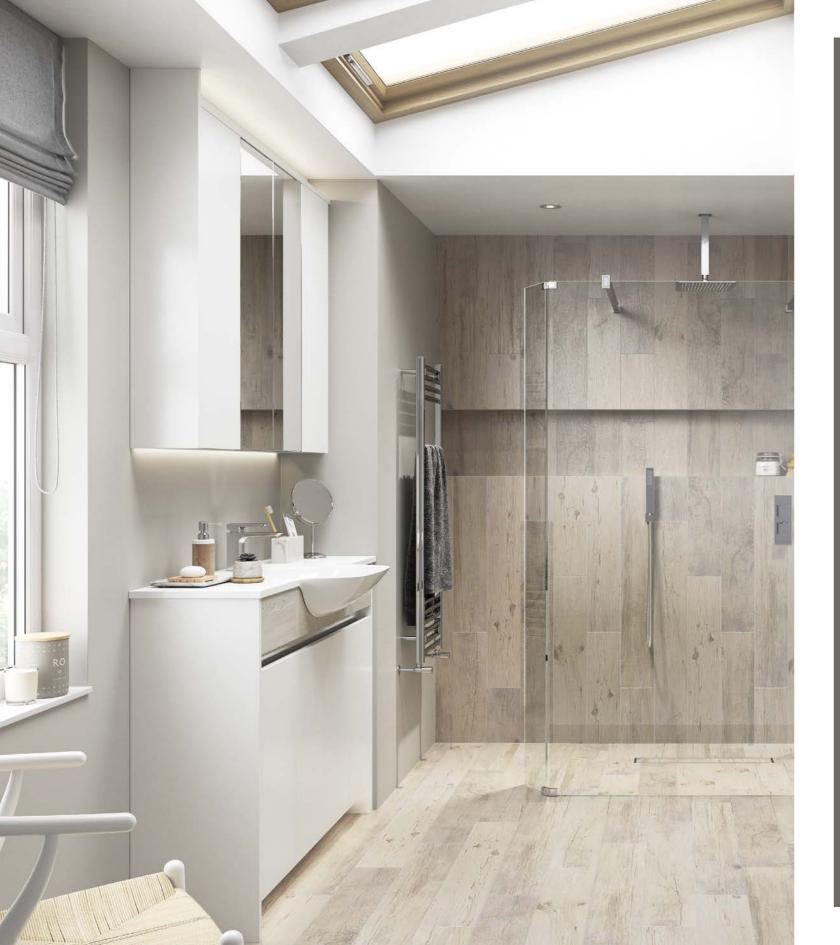
Above: The ultra stylish three drawer unit comprises of an internal hidden drawer with a push to open mechanism. **Left:** Adding a stepped back toilet unit gives more space complemented by the compact laminate fabricated one piece worktop.







Above: The undermount basin is a stunning contrast to the White Slate compact laminate. **Left:** The smooth fabricated step back worktop is hand finished to offer a space saving solution.



SANDWASHED WHITE AND FLAT WHITE WITH A CHROME EFFECT HANDLE TRIM



Loft living at its stylish best! This symmetrical combination fits the available space perfectly and accommodates spacious storage. Opting for a light colour scheme complemented by an elegant Chrome effect trim and mirror doors makes for a light and airy feel.

How we created this look...

Top fascia: Sandwashed White Bottom fascia: Flat White Metallic handle trim: Chrome effect Worktop: Coralux solid surface basin and worktop Brassware: Divine Wall and floor tiles: Driftwood Plank Furniture: single base units, washbasin unit, wall units and deluxe mirror unit



WASHED OAK AND FLAT GREY WITH A MATT BLACK HANDLE TRIM



Keeping this busy family bathroom both tidy and looking great is easy with Contemporary Fitted furniture designed to fit the available space to perfection, leaving plenty of room for a fabulous Sensuelle freestanding bath and a spacious walk-in shower.

How we created this look...

Top fascia: Washed Oak Bottom fascia: Flat Grey Metallic handle trim: Matt Black
Worktop: Graphite Slate compact laminate Sanitaryware: Rodin Brassware: Divine Wall tiles: Venetian Marble
Floor tiles: Silver Cloud Furniture: Toilet unit with electronic flush, single drawer line unit, washbasin drawer unit,
sit-on mirror units, mirror units and Sensuelle freestanding bath with Cotton White painted skirt







Above: Twin washbasins offer the ultimate luxury with deck mounted Divine taps. **Left:** The deluxe eclipse mirror perfectly complements the undermount basin shape.



SANDWASHED WHITE AND FLAT GREY WITH A MATT BLACK HANDLE TRIM



Small room? No problem with a clever combination of Contemporary Fitted furniture to fit the exact space, maximising the potential. Team Sandwashed White and Flat Grey for a striking effect.

How we created this look...

Top fascia: **Sandwashed White** Bottom fascia: **Flat Grey** Metallic handle trim: **Matt Black**Worktop: **Grey Concrete compact laminate** Sanitaryware: **Quantum Round** Brassware: **Razo**Wall tiles: **White Brick** Floor tiles: **Birch Plank** Furniture: **Toilet unit with electronic flush, toilet roll unit,**wall mounted washbasin, wall mounted two drawer unit and mirror unit

HOW TO ORDER

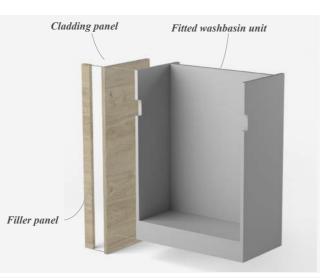
Fitted or wall mounted?

Choose your cabinets and necessary filler panels (where the run will be fitted wall-to-wall).

Experiment with different depths to create step backs within your run. The cladding panels will frame your run, while the filler panels will finish your run wall-to-wall.



Powder Grey carcass finish



Complete the run

Choose your door finishes below for your top and bottom fascias. Wall units finish will always co-ordinate with your furniture bottom fascia finish unless otherwise stated.



Flat White



Washed Oak Sandwashed White



Metallic handle strip

Choose a contrasting metallic handle strip in one of the finishes below.

Order a length of metallic handle trim that will span the entire width of your unit(s) from end to end, including wall units.



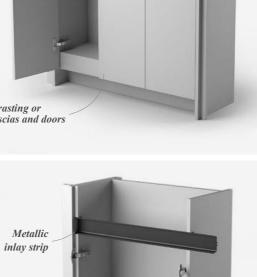
Chrome effect



Matt Black



Copper effect



Choose your washbasin style

- Coralux solid surface all in one worktop with integrated washbasin (shown right)
- Undermounted Coralux solid surface washbasin
- Semi-recessed ceramic Quantum Round or Quantum Square washbasin



All in one Coralux solid surface

worktop & washbasin

*Only available with 22mm Coralux solid surface or 22mmm laminate worktops

Choose your worktops

Select your 12mm compact laminate worktop from below. Alternatively select 22mm Coralux solid surface or 22mm laminate worktop from our extensive range on page 7.



White Slate



Cararra Marble



Grey Concrete Graphite Slate





Only available with 12mm compact laminate worktops





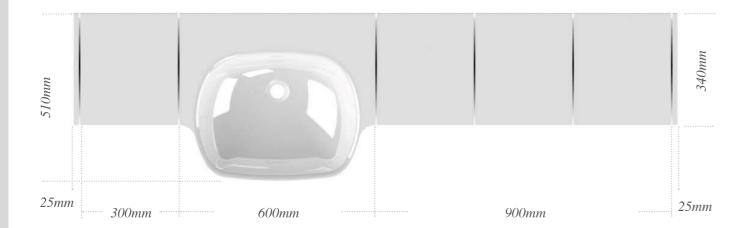
SANITARYWARE

BASIN OPTIONS

Here are the basins available to complement the contemporary furniture range.

Coralux all in one washbasin

- Fabricated to size required included in price Available left (LH) or right (RH) handed
 - Left hand shown Maximum length 1850mm



Undermount washbasin



• Fabricated worktop included in price

Quantum Round semi-recessed washbasin

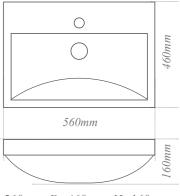
With integrated overflow, for use with a fitted washbasin unit.



Quantum Square semi-recessed washbasin

With integrated overflow and one tap hole, for use with a fitted washbasin unit.





W: 560mm D: 460mm H: 160mm

TOILET OPTIONS

Rodin back-to-wall toilet

With soft close seat. Ideal for use with a toilet unit.



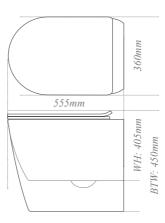
W: 360mm D: 555mm H: 450mm

Rodin wall-hung toilet

With soft close seat. Ideal for use with a toilet unit.



W: 360mm D: 555mm H: 405mm



Quantum Round back-to-wall toilet

With soft close seat. Ideal for use with a toilet unit.



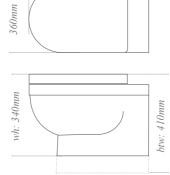
W: 360mm D: 550mm H: 410mm

Quantum Round wall-hung toilet

With soft close seat. Ideal for use with a toilet unit.



W: 360mm D: 550mm H: 340mm



550mm

Quantum Square back-to-wall toilet

With soft close seat, ideal for use with a toilet unit.



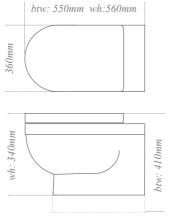
W: 360mm D: 550mm H: 410mm

Quantum Square wall-hung toilet

With soft close seat, ideal for use with a toilet unit.



W: 360mm D: 560mm H: 340mm





NEW ELECTRONIC FLUSH SENSOR

We now have an electronic sensor flush upgrade option for you. The discreet sensor provides a hygienic water saving dual flush when a hand is held or waved in front of the sensor.

- For use with our new Utopia fitted Thomas Dudley concealed cisterns in WC units (with the exception of 500mm WC units)
- Can be selected as an optional upgrade to the standard chrome push button
- Battery or mains powered
- Indicates full or reduced flushes



BRASSWARE

Stylish taps add the perfect finishing touch to your contemporary fitted bathroom.



Divine



Paleto



Razo



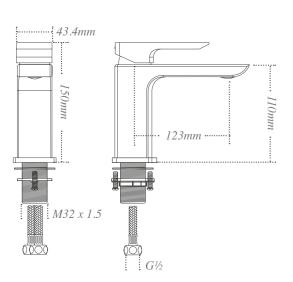
Salino

DIVINE

Divine basin monobloc mixer tap

With click-clack waste High / Low pressure

0.2 bar: 5.5 l/m 0.5 bar: 8.0 l/m 1.0 bar: 12.5 l/m 3.0 bar: 22.0 l/m





Utopia branded click-clack waste

High quality chrome finish with Utopia branding

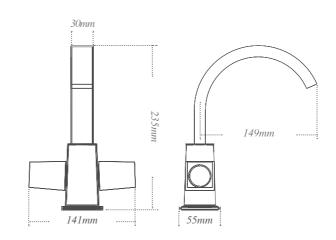




PALETO

Paleto basin monobloc mixer tap

With click-clack waste High / Low pressure 0.2 bar: 9.2 l/m 0.5 bar: 14.1 l/m 1.0 bar: 19.8 l/m 2.0 bar: 28.0 l/m

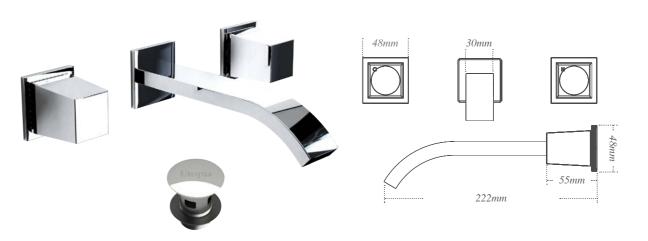




Paleto three hole wall mounted basin mixer tap

With click-clack waste High / Low pressure

0.2 bar: 7.0 l/m 0.5 bar: 19.0 l/m 1.0 bar: 29.0 l/m 2.0 bar: 43.0 l/m



High / Low pressure: Suitable for high and low pressure systems, operating at 0.2 BAR and above.
 High pressure: Only suitable for high pressure systems operating at 1.0 BAR and above.
 Cascata basin mixers are not suitable for use with the Quantum Round Short Projection and Cloakroom semi-recessed basins.
 Only thermostatically controlled valves should be used to operate a shower.

RAZO





SALINO

Salino three hole basin mixer tap set

With pop-up waste High / Low pressure 0.2 bar: 10.5 l/m 0.5 bar: 17.0 l/m 1.0 bar: 23.0 l/m 2.0 bar: 32.8 l/m



Salino basin monobloc mixer tap



Salino hot and cold basin taps

With click-clack waste High / Low pressure 0.2 bar: 7.3 l/m 0.5 bar: 11.0 l/m 1.0 bar: 15.3 l/m 2.0 bar: 21.4 l/m



Salino three hole wall mounted mixer tap











HOW TO ORDER CORALUX SOLID SURFACE WORKTOPS

Use this guide to help you choose the perfect Coralux solid surface for your bathroom.

1. Choose the worktop finish



Pencil profile

A minimum 10mm overhang required on open sides



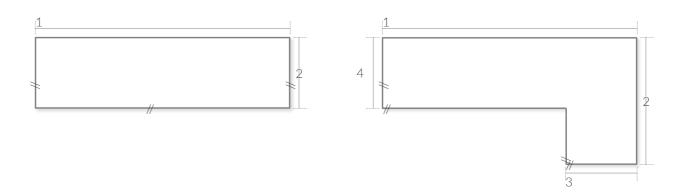
A minimum 10mm overhang required on open sides

2. Please denote clearly the sides you require edging. Front edge always supplied as standard, the forward slashes show which edges are required to be profiled. Utopia recommend a minimum of 50mm extra when the worktop is being scribed to a wall.



3. Please supply a dimensional drawing of the worktop required with the units clearly marked on so that we can check any discrepancies on your behalf.

4. Please see the most common worktop configurations, showing the dimensions you need to supply when ordering your worktop.



22MM CORALUX SOLID SURFACE WORKTOPS

22mm Coralux solid surface in a range of finishes.



LAMINATE WORKTOPS

Your worktop can either blend seamlessly with your furniture or it can be a design feature in itself - so decide whether you want it to co-ordinate or contrast with your furniture. 22mm laminate worktop is the classic choice to add the finishing touch to your bathroom. Alternatively, 12mm compact laminate offers a sleek alternative that can also be used as a 180mm splashback or a 380mm wall panel between the worktop and underside of the wall cabinet.

COMPACT 12MM LAMINATE WORKTOPS





The 12mm compressed laminate worktop is designed to complement the new Contemporary Fitted range. The laminate is imprinted with the colour and texture of natural materials such as marble and slate, effectively offering all the 'look' of these popular surfaces.

FINISHES









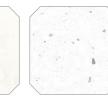
Graphite Slate

22MM LAMINATE WORKTOPS



FINISHES

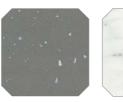












White Gloss











Eton Oak



Coastal Oak



Durham Oak

White Italian Stone White Shimmer



Graphite Slate





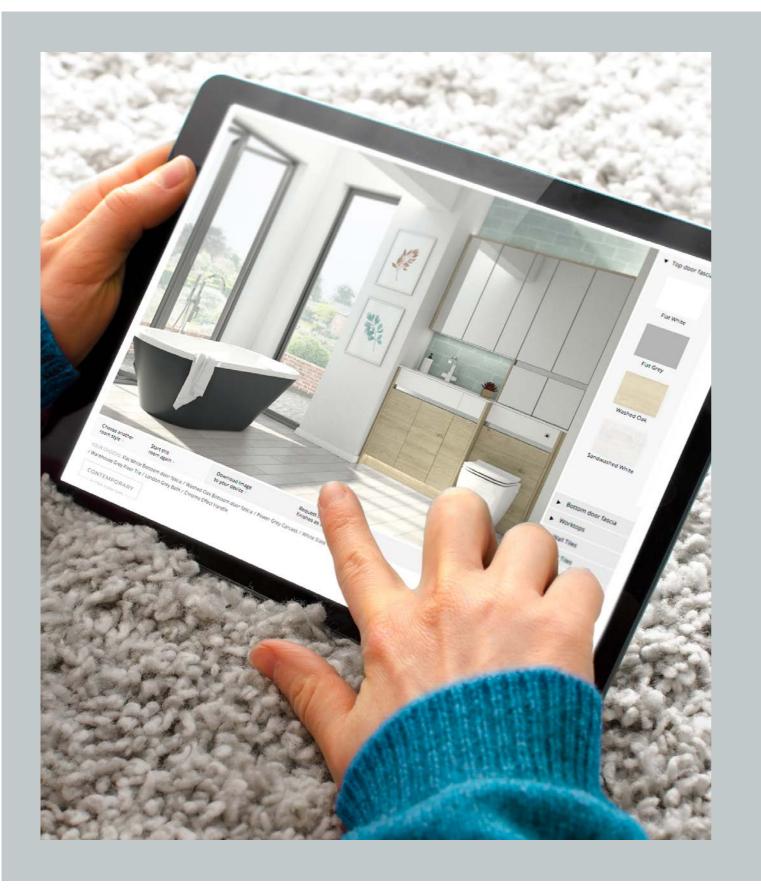
Black Linear Black

Black Shimmer

White Slate

Cararra Marble

Grey Concrete



VISUALISE

CHOOSE A RANGE AND VISUALISE IT

Our online Visualise tool will let you see how different styles and finishes complement each other utopiagroup.com/visualise

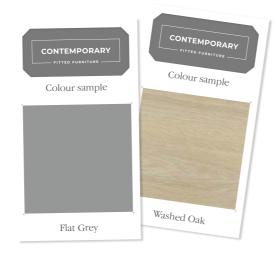


HELP AND INSPIRATION AT UTOPIAGROUP.COM

ORDER FREE SAMPLES

It's not always easy to be confident in the colour you see in a brochure or online so take advantage of our free sample service. We will send you true colours of our finishes and samples of our worktops to test out at home. Use our free online sample service to make sure you pick exactly the colour and finish you want.

utopiagroup.com/samples



FIND YOUR NEAREST UTOPIA SHOWROOM

Utopia furniture is offered through an exclusive network of over 600 select retailers across the UK - go online and use our handy Find a Showroom feature to find your nearest one.

utopiagroup.com/showrooms



TERMS AND CONDITIONS

TERMS AND CONDITIONS

We hope you found our brochure inspirational and informative. We make every effort to display colours accurately, but cannot guarantee an absolute match on our website and in our printed material so you may find that products vary slightly in colour. Many of our products are made to order, meaning that some of our product sizes and measurements indicated in our promotional material may be subject to slight variation and we'd ask you to plan accordingly.

SAMPLE SERVIC

You will find displays of our furniture styles, colour samples of finishes, worktops and tiles are available to view at over 600 Utopia specialist retailers across the UK. To find your nearest showroom visit our website. We also offer a free online sample service where you can order your preferred colours of finishes and worktops from our website to review in the comfort of your home.

GENERAL GUARANTEE TERMS

All Utopia products are designed and manufactured to comply with or exceed accepted industry standards and tolerances. In the unlikely event that a product fails to meet our high expectations it will be replaced free of charge. Any product deemed to fall within accepted standards and tolerances will be subject to a replacement fee.

GENERAL GUARANTEE:

- 1. Applies when:
- 1.1 Products are installed correctly in accordance with our fitting instructions and are for domestic use in a room with suitable ventilation;
- 1.2 Cisterns and taps are fitted in accordance with current local and national water regulations;
- 1.3 Furniture is not used in a wet room environment or in frequent direct contact with water;
- 1.4 Coralux solid surface products have been stored correctly in accordance with our packaging instructions; specifically these must be stored flat at normal room temperature prior to installation to avoid any distortion.
- 2. In the event of a product failure within the guarantee period (from the date of purchase) Utopia will supply a free of charge replacement for the failed item. If that part is no longer available, a nearest equivalent replacement will be supplied. Our guarantee is limited to the products supplied and does not cover any associated installation costs, consequential loss or damage claims.
- 3. The terms of this guarantee do not affect consumer statutory rights.
- 4. Any guarantee is limited to the original purchaser, is non-transferable and does not cover the purchase of ex-display items.
- 5. To obtain replacement parts in accordance with the terms of this guarantee, please contact the retailer who supplied the products.
- 6. Product guarantees may be invalidated through incorrect care and maintenance procedures. These are contained in the original product packaging and are also available from our Customer Services team.
 7. All electrical installations must be carried out by a suitably qualified electrician. Your guarantee does not cover products incorrectly installed.

BATHROOM FURNITURE

Utopia furniture has been specifically designed and manufactured for performance in general bathroom use and carries a 5 year guarantee. All bathroom furniture will deteriorate through prolonged periods of exposure to high levels of condensation so bathrooms must be adequately ventilated using suitable extraction to avoid this. Failure to ensure adequate ventilation may invalidate your guarantee. Bathroom furniture is not specified or designed for use in areas of regular or direct contact with water, particularly in wet room environments or where direct and/or regular water contact is prevalent. Any guarantee does not extend to this use. In respect of furniture containing electrical components, these items are unsuitable for zones 0, 1 & 2 installations. If you are in any doubt, please consult a qualified electrician.

CARCASS MATERIAL

Many of our finishes are intended to replicate natural materials such as wood and stone where pattern and shade variation are distinct parts of the design.

CORALUX SOLID SURFACE PRODUCTS

Some of our Coralux solid surface worktop range is designed to replicate natural stone material and is subject to pattern variation. Coralux solid surface products are fabricated and finished by hand to individual order requirements and carry a 5 year guarantee. We strongly recommend you agree the measurements of any Coralux solid surface items against our order confirmation, as it may not be possible to make further amendments to orders after this stage, at which point any order becomes chargeable in full. If amendments are possible, charges may apply based on the stage of manufacturing completion at that time.

MINERALCAST PRODUCTS

Mineralcast products carry a 5 year guarantee and are supplied with a 2% dimensional tolerance.

BATH

Baths are supplied with a 30 year guarantee against manufacturing defects. All baths are supplied undrilled. All baths are manufactured and supplied using high quality 5mm cell cast acrylic, are fully reinforced with Resinite technology and are delivered with a protective film to prevent scratching.

SHOWER SCREENS

All shower screens are supplied with a 5 year guarantee against manufacturing defects. All shower screens are supplied with 8mm toughened glass (except Symmetry with 6mm) and Clearshield technology, a permanent water repellent coating that reduces the growth of bacteria and mould. These products can be susceptible to damage during installation and any product faults must be reported prior to installation.

SANITARYWARE

Utopia sanitaryware carries a lifetime guarantee against manufacturing defects and is supplied with a 2% dimensional tolerance. Installation must be in accordance with the instructions provided and failure to comply with these may invalidate the guarantee. In respect of wall-hung products, recommended fixing brackets and frames must be used. These are not included with our wall-hung pans.

TOILET SEATS

A 2 year guarantee applies to all toilet seats and related components. It is the responsibility of the consumer to ensure that suitable cleaning products are used. Do not use abrasive cleaning products or cleaning products that contain chlorine or acids, as these may cause yellowing or peeling of the material. After cleaning, wipe the seat with a well wrung out cloth. Leave the seat and lid up whenever strong cleaning products are left in the bowl of the WC pan to prevent damage from vapours.

CONCEALED CISTERNS

Concealed cisterns carry a 5 year guarantee against manufacturing defects. It is the responsibility of the individual installer to ensure that these products are fitted correctly and in line with the instructions provided.

BRASSWARE

Brassware products are either suitable for high or low pressure, some are suitable for both so please refer to the product description for further information. Brassware carries a 10 year guarantee on brassware and a 5 year guarantee on cartridges against manufacturer defects.

TILES

We carefully select our range of tiles to co-ordinate with our furniture, however the production methods of tiles mean that colours may vary across different production batches. Order fulfilment will be from a single production batch wherever possible. We recommend that you keep a note of your batch number in case additional products are required. Time difference from the original order will reduce the likelihood of the same batch being available. Our tile collection contains both wall and floor tiles. Floor tiles can be used on the walls but wall tiles are unsuitable for use on floors. In line with our re-stocking policy, a minimum of two full, unopened boxes can be returned within 28 days, subject to the tiles and packaging being in a resaleable condition from the same batch and same original order number.

COMMERCIAL APPLICATIONS

A 12 month guarantee applies to all products fitted in a commercial environment.

CARE AND MAINTENANCE

We always aim to provide the best quality products but there are occasions when this isn't possible. We have found that most issues stem from poor ventilation in bathrooms. We recommend that you ensure your bathroom is well ventilated using suitable air extraction before our products are fitted. We regret that we cannot guarantee our products if they have been fitted in a poorly ventilated bathroom. Our specialist retail showrooms can provide advice and help you make the right ventilation choices.

With proper care and maintenance your bathroom products will last for years to come. The best and safest cleaning method is to use only warm water or pH neutral cleaner with a soft clean cloth. Never use an abrasive cloth. Never use chlorine, caustic, acid or alkaline based cleaners.

OUR ENVIRONMENTAL COMMITMENT

Sustainability is high on our agenda and we strive to make the least environmental impact. From the wood we use, the energy we consume, to our transport logistics, we take care to ensure we operate as responsibly as possible.

The information contained in this brochure is correct at the time of print as of November 2018. However, we reserve the right to alter materials and specifications in line with our continuing programme of product and service development.

HOW TO ACTIVATE YOUR UTOPIA GUARANTEE

Once your bathroom has been installed remember to activate your guarantee on our website. You will need to include the name of the Utopia retail specialist you purchased from.

OUR CONTACT DETAILS

Customer Services
Phone: 01902 406402
Email: customersupport@utopiagroup.com
Web address: utopiagroup.com
Opening times: Mon-Fri 8.30am-5.00pm.

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